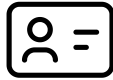


June 2026

PRACTICE STATISTICS



Each month we share details of how the practice is performing. Below are the statistics for the last three month period.

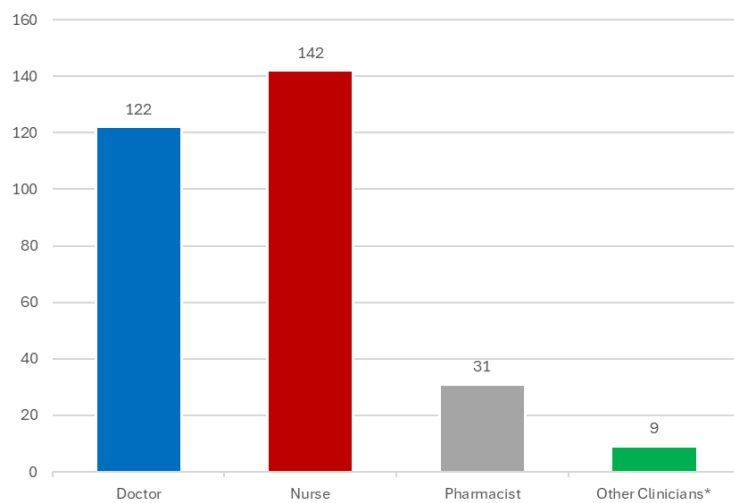
	March	April	May
Appointments	4421	4381	4020
Hospital Correspondence	8878	7710	7608
Bloods Test Completed	574	627	535
Referrals Processed	372	400	348
Telephone Calls Answered	2973	2953	2971
Patients who did not attend appointments	145	166	185

DID NOT ATTEND

Throughout May, we had a total of **185** appointments that patients did not attend or cancel. This equates **45 hours and 46 minutes** of time wasted.

So far this year, we have had a total of **208 hours and 2 minutes** of time wasted.

Total: Wasted Appointments - Year to date



Please cancel your appointment if it's no longer required by phone, email or the NHS app.

INFORMATION

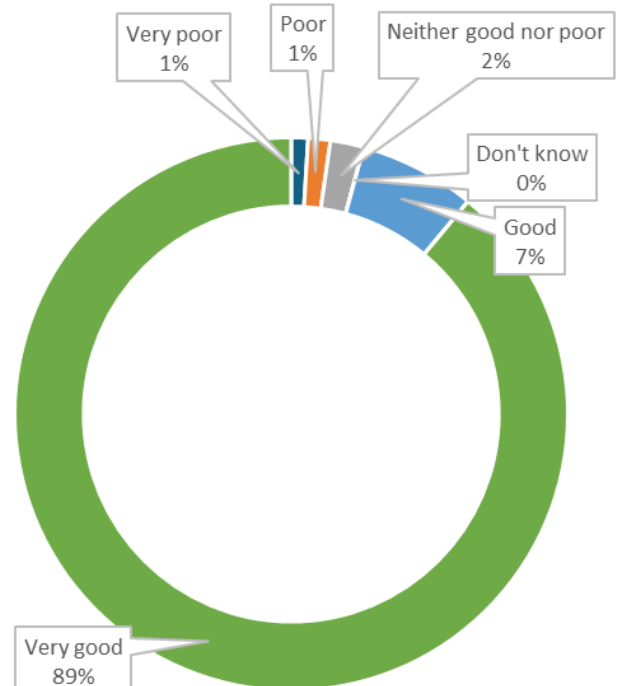


- Our **PPG** meets approximately every 6 weeks to discuss practice matters. Our next meeting is scheduled for 18th June 2026 at 1.00pm. If you would like to join us, please email the practice: hugglescote.surgery@nhs.net
- Our next **PLT** (Protected Learning Time) will be held on Thursday 11th June 13:00 - 18:30 where the surgery will be closed and using DHU to manage any health concerns.

FRIENDS & FAMILY RESULTS

Below is the feedback provided by patients during May 2026.

All constructive feedback is raised with the Management Team and actioned accordingly.



RESEARCH

NIHR National Institute for Health and Care Research

We are proud to work alongside the NIHR who run research projects, studying medical conditions and medications. If you meet the criteria for a project, we will contact you via text message to ask if you'd like to take part.



June 2026

GARDEN PROJECT

You may have noticed that we have recently been carrying out some work on the surgery grounds. Our gardener, Kelly, has been busy experimenting with different planting methods and soil improvements to help prepare the garden for the challenges of a changing climate. Kelly explains more about the thinking behind these changes below.

It's time for a little change...because there's a really big change happening. Our climate is changing, and the last 10 years has been the warmest decade since records began in 1850. Based on current records and projections, by 2050 London will have moved to a climate similar to that of Barcelona today, and Sheffield will be similar to Paris. So we need to start thinking about what plants will perform best in a rapidly changing climate, and be able to cope with summer droughts, and long periods of winter rainfall and waterlogged soil. We are already seeing much drier summers, and I'm changing the planting at Hugglescote to a more climate resilient mix of plants, and putting in a lot more flowers for pollinating insects too.

One climate change mitigation strategy is to alter the soil – Mediterranean type of plants need good drainage, especially in winter, and ideally some moisture during summer droughts. Visitors to the surgery will have noticed the topsoil along the driveway has been replaced with a mixture of sand and gravel – about 10cm deep. This layer will drain water away quickly in winter, but holds onto a little moisture just below the surface in summer – very much like the sand on a beach. The plant roots are encouraged to go through the sand layer to find essential nutrients, and by doing this they will grow deep roots into the soil below the sand/gravel mix – and this will also help them to survive summer drought.

On the other side of the drive, below the cherry tree, the soil level has been increased as another experiment. Here, there's more shade, so the plants won't be quite so stressed on a hot day, but still need moisture in summer. So the extra layer of good quality soil should help hold onto more essential moisture, and the dense planting will help keep the surface cooler, as well as suppressing weeds. Over the next year, the plants will completely cover the soil making a living mulch. If we want our gardens to endure and thrive, we must plant for resiliency – designing landscapes for an increasingly volatile climate.

