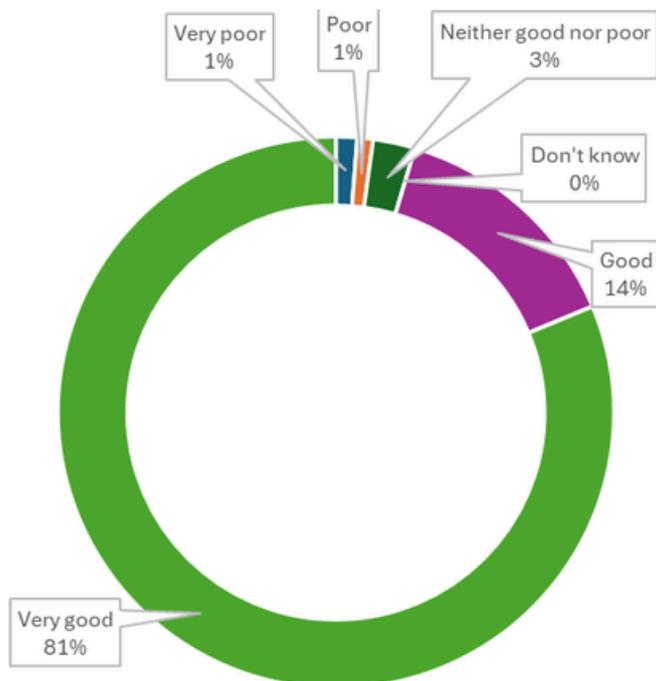


**FEBRUARY 2026**

## FRIENDS & FAMILY RESULTS

Below is the feedback provided by patients during January 2026. All constructive feedback is raised with the Management Team and actioned accordingly.



## PATIENT PARTICIPATION GROUP



Our PPG meets approximately every 6 weeks to discuss practice matters. Our next meeting is scheduled for 5th March 2026 at 1.00pm. If you would like to join us, please email the practice:

[hugglescote.surgery@nhs.net](mailto:hugglescote.surgery@nhs.net)

## ADIÓS CARON



We would like to say a special **Happy Retirement, Thank You & All The Best** to Caron, our secretary, who has been working with us for the past 21 years. We wish you all happiness, relaxing in your holiday home.

## PLT

On Thursday 12th February 2026, Hugglescote Surgery held a highly successful Protected Learning Time (PLT) session, providing valuable space for reflection, development, and collaboration—something that can be difficult to prioritise during busy clinical days. The afternoon focused on exploring new tools and resources designed to enhance appointment efficiency and strengthen the practice's long-term condition management systems, with the team reviewing practical solutions and sharing insights to streamline processes while maintaining high standards of patient care. A particular highlight was an engaging group learning session facilitated by Dr Patel, where both clinical and non-clinical staff stepped into the role of the on-call GP and worked through realistic scenarios that tested critical thinking and decision-making skills, offering a valuable perspective on the pressures and complexities of the role. Overall, the session was an incredibly positive and productive day, filled with meaningful discussion, shared learning, and clear outcomes to support continued improvement within the practice.

