

DECEMBER 2025

## IMPORTANT REMINDERS



- Please ensure you have enough medication to last whilst we are closed over Christmas and order any prescriptions in plenty of time
- If you need non-urgent medical advice whilst the practice is closed, please call NHS 111

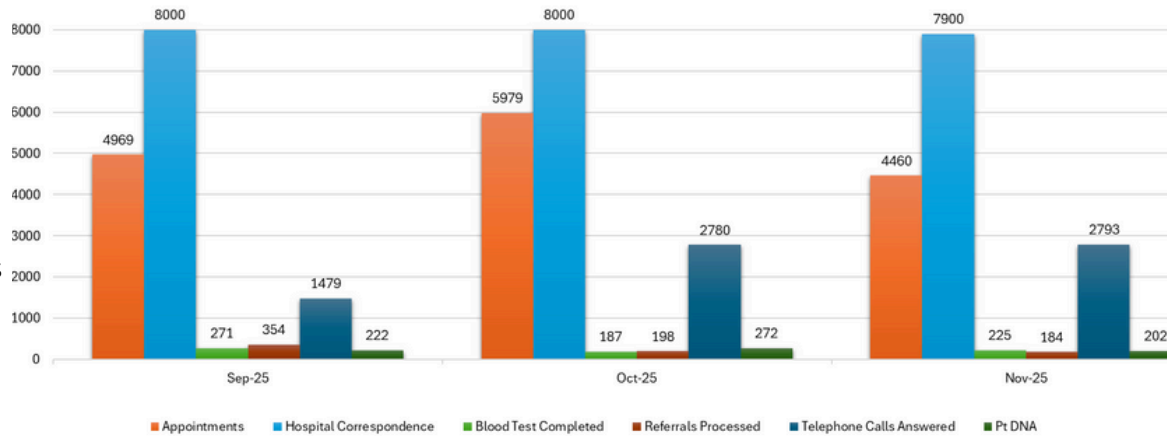
## CHRISTMAS OPENING HOURS



- 24<sup>th</sup> December (Christmas Eve) - **8:00-16:00**
- 25<sup>th</sup> December (Christmas Day) - **CLOSED**
- 26<sup>th</sup> December (Boxing Day) - **CLOSED**
- 31<sup>st</sup> December (New Year's Eve) - **8:00-16:00**
- 1<sup>st</sup> January (New Year's Day) - **CLOSED**
- 2<sup>nd</sup> January - **8:00-18:30**

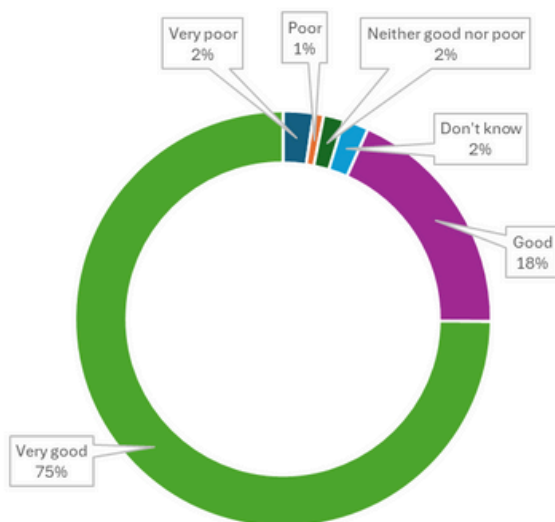
## PRACTICE STATISTICS

Each month we share details of how the practice is performing. Across are the statistics from September to November 2025.



## FRIENDS & FAMILY RESULTS

Below is the feedback provided by patients during November 2025. All constructive feedback is raised with the Management Team and actioned accordingly.



## RECRUITMENT

### ADMINISTRATIVE

Vacancies for a receptionist & an administrator are currently available

### NURSES

Interviews for a Practice Nurse is underway.

### GP REGISTRARS

We have welcomed, Dr Rumana MATADAR in November with the change in rotation for our GP registrar team.

We would also like to welcome Dr Sigourney Dicksbury to the team, starting January 2026.

## UPDATES...

We have introduced a call back facility on our phone lines. Using this facility will enable you to hang up, however, your position in the queue will remain. Once you reach the front of the queue your call will be reconnected.