

Patient Newsletter



Hugglescote
Surgery

DECEMBER 2024

STAFFING UPDATES



GP REGISTRARS

The start of December sees a change in rotation for our GP registrar team. We say farewell to **Dr Jennifer Mulvihill** and welcome **Dr Mohanad Abdelgabbar**.

ADMIN & RECEPTION

We look forward to welcoming **Becki** into the admin team on 16th December and on 17th December say goodbye and best wishes to **Nikki H** in Reception.

CHRISTMAS OPENING HOURS

24th December - 8.00-4.00pm

25th December (Christmas Day) - CLOSED

26th December (Boxing Day) - CLOSED

31st December (New Year's Eve) - 8.00-4.00pm

1st January (New Year's Day) - CLOSED

We would like to wish all of our patients a merry Christmas and a happy new year!

EMPLOYEE OF THE MONTH



Each month, staff take pleasure in nominating a colleague for the Employee of the Month award.

This month, that partners wanted to reflect on the incredible work that goes on at Hugglescote Surgery, and in recognition of the collective hard work, dedication, and unwavering commitment, they were thrilled to announce that all staff were being awarded Employee of the Month!

Thank you to every single member of the Hugglescote team!

PATIENT PARTICIPATION GROUP



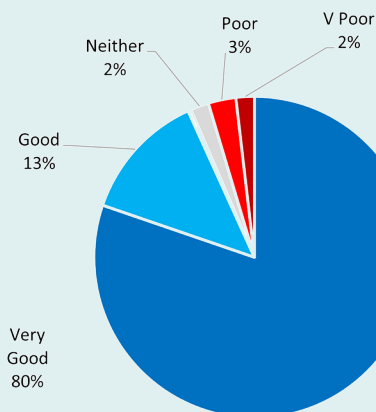
Our PPG meets approximately every 6 weeks to discuss practice matters.

Our next meeting is scheduled for **23rd January 2025 at 1.00pm**. If you would like to join us, please email the practice: hugglescote.surgery@nhs.net.

FRIENDS & FAMILY RESULTS

Feedback provided by patients during November 2024.

All negative feedback is raised with the Management Team and actioned accordingly.



IMPORTANT REMINDERS

- Please ensure you have enough medication to last whilst we are closed and order any prescriptions in plenty of time
- If you need non-urgent medical advice whilst the practice is closed, please call NHS 111

TELL US HOW WE'RE DOING!

The team at Hugglescote Surgery work very hard to provide a high quality and responsive service, but we are always looking for ways to improve our service and listen to what patients have to say.

Please get in touch on hugglescote.surgery@nhs.net or alternatively feedback via the Friends and Family test.

Where you can get mental health support this Christmas



If you need local
mental health support



hubofhope.co.uk

If you're having
suicidal thoughts



116 123
samaritans.org.uk

If you're feeling lonely



0800 585 858
thecalmzone.net

If you're feeling
overwhelmed and anxious



0344 477 5774
anxietyuk.org.uk

If you're struggling with grief



0800 808 1677
cruse.org.uk

@everymindatwork