

Hugglescote Surgery

PATIENT PARTICIPATION GROUP MEETING MINUTES

Date: Thursday 25th January 2023

Time: 1:00pm

Venue: Health Promotion Room

Attendees: Peter Shelton, Alan Ryder, Rosie Ryder, Bon White, Joy White, Margaret Ferguson, Michael Fairbrother, David Wood, Janet Wood, John Hudson, Ann Black, Peter Burlingham Hall

For the practice: Melissa Coleman (chair), Amy Birch (minutes), Jen (VASL Speaker)

Apologies: Colin Mason

Item	Details
1.	<p>External Speaker Jen, VASL https://vasl.org.uk/</p> <ul style="list-style-type: none">• Voluntary Action South Leicestershire• Local charity supporting family carers, older people who are lonely and isolated, providing volunteer transport and activities to increase mental well-being.• Working closely with Age UK and adult Social Care• Carers support group – Marlene Reid Centre Coalville• Provide help with carers passport, carers allowance, mobility.• Can also help with carers assessment – support payment up to £250, carers personal budget, funded sitting service, applied through LCC.• They also help the ‘cared for’ with PIP payments and attendance allowance.• Assist with legal matters – POA• Hospital discharge grant https://vasl.org.uk/news/hospital-discharge-grants-for-carers-3/ - Deadline for applications 31st March 2024• Energy advice service through VASL
2.	<p>Team News</p> <ul style="list-style-type: none">• <u>Reception Team</u><ul style="list-style-type: none">○ New start 22/1 – 20 hours per week, flexible rota, some experience○ 2 vacancies remain.

3.	<p>Other Practice News</p> <ul style="list-style-type: none">• <u>Routine Appointment Availability</u> Next available appointments are:<ul style="list-style-type: none">○ 31/01/2024 via Enhanced Access provision at PCN level
----	---

	<ul style="list-style-type: none"> ○ 13/02/24 at Hugglescote (face-to-face or telephone) <p>Note regarding Online GP Consultations – A new service via Enhanced Access. Online or SMS. Limited range of queries.</p> <ul style="list-style-type: none"> • <u>Research</u> <ul style="list-style-type: none"> ○ 15 projects over the last financial year. ○ Around 600 patients have taken part in research projects • LLR PPG Network meeting dates. <ul style="list-style-type: none"> ○ Thursday 28th March 2024, 11am-12.30pm via Zoom ○ Peter Shelton volunteered to attend the next meeting as our PPG representative. • Active Practice <ul style="list-style-type: none"> ○ Idea raised for a walking group for patients with GPs in attendance – further information to follow.
4.	<p>Patient Question Time</p> <ul style="list-style-type: none"> • Litter Picking – Parish Council 1st Saturday of the month 10-11:15am Meet at Hugglescote Community Centre <p>ACTION: Add to website and call screens</p>
5.	<p>Any other business</p> <ul style="list-style-type: none"> • Welcome 2 x new PPG members, Michael Fairbrother and Peter Burlingham-Hall
6.	<p>Date and Time of Next Meeting</p> <ul style="list-style-type: none"> • Thursday 14th March at 1pm • Speaker will be a representative from NWLDC Health & Wellbeing