



Hugglescote Surgery

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Team News

- Dr Manish Patel and Dr Nichola Cairns came to the end of their training at the beginning of August. We have really enjoyed their time at the practice and want to wish them all the best in their future careers as GPs! We are pleased to announce that Dr Patel will stay on at the practice as a salaried GP working 2 days per week.
- At the beginning of August we welcomed two new GP Registrars to the practice - Dr Adam Farid and Dr Adeolu Arikawe. GP Registrars are registered doctors who are receiving further training to become a GP.
- The introduction of an Advanced Nurse Practitioner to our team nearly 3 years ago has brought about many benefits to the practice; we have decided to increase the availability of this skill set and welcomed Jenny to the team in May. Jenny has previous Practice Nurse experience and will be using her Advanced Nurse Practitioner training in dealing with the 'on the day' demand as well as within Chronic Disease Management areas.
- Congratulations Melissa on her promotion to Administration Supervisor in April.
- We have four new members in our Reception Team, Julie and Stacey joined the practice in May are quickly getting to grips with all that's involved in a busy practice and Sarah and Amy started in August.

Premises and Car Park

These issues are still being discussed with our landlord, the local council and West Leicestershire Clinical Commissioning Group who are responsible for NHS premises provision in this area. A visit from the CCG took place on the 13th June. NHS England are in the process of writing a strategy document in order to assess the potential work required. It has been a difficult and frustrating process, but hopefully a positive result will be known by the end of this year. As you are aware the practice requires more consulting rooms and areas for patients to wait in, and the car park will require a major overall.

Fund Raising Day

The Surgery requires us to raise much needed funds for the purchase of a Body Mass Machine and a Centrifuge. The cost of both is around £7000. Enquiries will be made to approach agencies regarding funding. However, Melissa, our Administration Supervisor, has spent many hours in organising a fund raising day which was held on **Wednesday 3rd July at the Surgery.**

Coffee, cakes, a substantial raffle (lots of super prizes), books, plus talks covering Diabetes were available and we raised an amazing £610 towards our target. Many thanks to all involved! Please keep an eye out for our next fundraising event.



Patient Participation Group (PPG)

This Group is very active on behalf of the Surgery. All registered patients can join and can assist in whatever way they can. Your input is very important to us. PPG members are active with both the West Leicestershire Clinical Commission Group and the North West Leicestershire GP Federation. There are presentations provided by other agencies, with the National Institute for Health Research pencilled in for the future. The next meeting of the PPG is Thursday 15th August 2019 commencing at 1pm. Please contact reception to confirm your attendance.

Changes to Repeat Prescription Ordering (3rd Party Ordering)

The way repeat prescriptions are ordered is changing. From **30th June 2019** you will have to order your repeat prescriptions directly through the Surgery, and not your High Street or Internet Pharmacy or appliance contractor. For certain patients 3rd party ordering can continue, i.e. Care Home Patients.

Mobile telephone numbers and email addresses



Increasingly we are using text messages to keep patients informed about their healthcare. For example reminders about appointments and invitations to health check reviews. Don't forget to inform the surgery if you have changed your mobile number. Similarly, if you haven't already provided us with your

mobile number please let us know so that we can update our records. Please be aware that if you have your mobile number registered for another person at the practice (e.g. children) you may receive reminders for them to your number, and you might need to take this into consideration. Your records are safe with us. We occasionally use email to communicate with our patients, again for matters related to your direct medical care. As with mobile numbers, please keep us updated with your correct details. If you would prefer us not to send you text messages or emails and we currently hold your details, please let reception know.



Facebook

Our Facebook page has been launched . Please like our page for all the latest information about the surgery:

www.facebook.com/Hugglescotesurgery/

'Coffee Club'

'Coffee Club' continues on Tuesday mornings from 10.30am to 11:30am. This is an opportunity for patients to meet other people. This club is all about the opportunity to share your experiences with each other and a way to help make new friends or signpost you to other services that can help you. We want people to remember that your illness or health is not what you are, it does not define you. We want you to remember the person you are and give you an opportunity to share your life memories, hobbies and interests with others. Please do come along and share your stories with us and we'll provide the refreshments!