

About the Befriending Scheme

- Covers North West Leicestershire
- Free to Service Users
- Staffed by a part time Co-ordinator, a part time Admin assistant and a team of volunteers
- Co-ordinator based at our North West Leicestershire Office in the Coalville Library.
- Volunteers visit people in own home for support and companionship
- All volunteers undergo Disclosure and Barring Service checks and provide references
- The scheme is funded by North West Leicestershire District Council

For further information you can contact us on

01530 833000

(a 24 hour answerphone is in operation)

What does a volunteer befriender do?

- The Co-ordinator matches and introduces the volunteer to the service user
- Visits regularly (volunteer chooses time commitment) to offer friendship, companionship support
- The main purpose is to provide informal friendly support through social interaction
- Complete a monthly visit record
- Be aware of Age UK Leicester Shire & Rutland policies
- Have regular contact with co-ordinator
- Be sensitive, honest, reliable and able to keep information confidential
- Be willing to have a Disclosure and Barring Service check
- Opportunity for training if appropriate

What can a Volunteer expect from Age UK Leicester Shire & Rutland?

- Support
- Advice
- Opportunities for training
- Personal introduction to service user
- Health & Safety check of home visited
- Access to information and Advice from Age UK Leicester Shire & Rutland.
- Satisfaction of new friendship
- Confidence of belonging to a recognised organisation
- Clear guidelines and policies
- Insurance cover for public liability and personal accident
- Expenses for travel costs
- Social activities

For more information call:

01530 833000

Age UK Leicester Shire & Rutland exists to promote the wellbeing of older people and make life a fulfilling and enjoyable experience



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If you would like to volunteer, know anyone who does, or alternatively know an older person who could benefit from the scheme please call:

01530 833000

Age UK Leicester Shire & Rutland is a local independent voluntary organisation with its own charitable status.

For services in North West Leicestershire please contact:

**Age UK Leicester Shire & Rutland
The Library
High Street
Coalville
Leicestershire LE67 3EA**

Tel: 01530 833000 (24 hour answerphone)

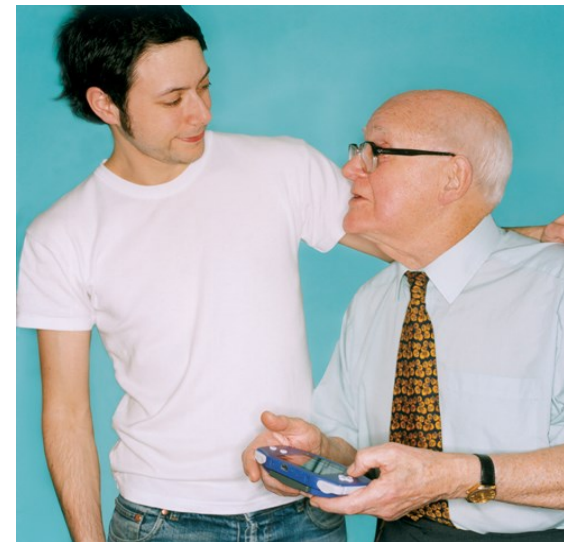
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Befriending Scheme North West Leicestershire



**Information
for
Volunteers**