

Hugglescote Surgery

PATIENT PARTICIPATION GROUP MEETING MINUTES

Date: Thursday 3rd April 2014

Time: 12 – 1.30pm

Venue: Meeting Room

Attendees: Joy White, Bob White, Alan Dowell, Janet Hammonds, Sheila Forgham, Colin Mason, Pauline Wright

For the practice:
Kathy Platts

In attendance:

Apologies:
Carolyn Feeney, Sue Gillespie, Alan Ryder, Rosie Ryder

Item	Issue	Action	Owner
1.	Introductions were made		
2.	Minutes and matters arising from last PPG meeting 26/02/2014 <ul style="list-style-type: none"> Nothing to report 		KA
3.	Prescribing - Speakers: Jasmeen Islam, Head of Prescribing, Sylvia Otter, Locality Pharmacist – West Leicestershire Clinical Commissioning Group <ul style="list-style-type: none"> Jasmeen gave an overview of how Prescribing budgets are set by the CCG. One of the tools used is the previous year's prescribing data with extra monies included for new drugs. Medications are occasionally switched from a brand name to a generic name. The ingredients of the medications are identical, and are equally tested. The reason for making these switches is cost. A generic name will be less expensive than a brand. Sylvia gave the example of the drug Prozac. The cost of 1 Prozac (Brand) prescription is the equivalent of 16 Fluoxetine (Generic) prescriptions. It was agreed that the Medicine Use Reviews performed by Pharmacists are very helpful to patients. It gives patients the opportunity to discuss any problems they may be having with their medication, and could help prevent medicines waste. 		JL SO
4.	PPG Action Plan Progress against the Action plan was discussed - <ul style="list-style-type: none"> We are in the process of interviewing and recruiting a Salaried GP Car Parking – Funding has been accessed to provide an 	Advertise on practice	KA

	<p>assisted car transport service, provided by Marlene Reid Centre in Coalville. The service is due to start on 1st May 2014, with the cost of a round trip being £5.00. Specific appointments will be allocated on a trial basis, for patients using this service. We will start by offering appointments with the Practice Nurse and after review will look to extending this to GPs</p> <ul style="list-style-type: none"> Medication Reviews – the success of the new birthday review recall system was discussed. It means that if a patient has more than one condition (ie: asthma, hypertension, diabetes) they will only come to the practice once for their annual review rather than a visit for each individual condition, which we have found has increased attendance. Medication Reviews are carried out within the birthday review 	website, include in next newsletter	
5.	<p>Surgery Update</p> <ul style="list-style-type: none"> Ashby Community Hospital are carrying out a consultation process regarding the services they provide. The web link for further information is: http://www.westleicestershireccg.nhs.uk/news/have-your-say-future-ashby-community-health-services Kathy explained the Care Quality Commission (CQC) visits that are taking place in every GP Practice in the country. We will receive 48 hours' notice of the visit, which will take a full day to complete. The CQC Inspector will request to meet with members of the PPG to discuss their thoughts and experiences of the practice. The Inspector will also randomly select a cross section of patients from the waiting room and interview them. 		KA
6.	<p>Patient Question Time</p> <ul style="list-style-type: none"> A PPG member has been informed by a patient that he objects to our opening hours as he can't get an after work appointment. Explanation given of the reduced Enhanced Service, which led to the practice making the decision to stop providing extra sessions outside of contracted working hours at the present time. 		KA
7.	AOB - none raised		
8.	<p>Date and time of next meetings:</p> <ul style="list-style-type: none"> Tuesday 03/06/2014 5-6.30pm 		