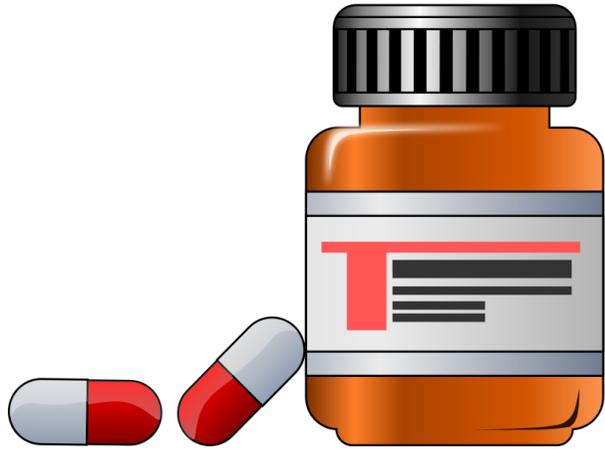


IMPORTANT INFORMATION



MEDICINE WASTE CAMPAIGN

&

HOW WILL IT AFFECT YOU?

Hugglescote Surgery



Contact Details

151 Grange Road

Hugglescote

Coalville

LE67 2BS

Telephone: 01530 832109

Fax: 01530 832553

Opening times:

Monday - Friday

8:00am - 6:30pm

1. The patient requests their prescription in writing, in person or online.
2. The Prescribing Team will issue the prescription.
3. The prescription will go to the Doctor for signing.
4. When the repeat prescription is signed by the Doctor. It is then:
returned to Reception
or
sent electronically to the Pharmacy of your choice
5. The prescription is received into the Dispensing Team from:
 - The Patient
 - The Surgery
 - Electronically
6. Working in date order the prescription is checked by the Dispenser.
7. Stock is ordered, gathered & picked by the Dispenser for each prescription

Medicines over-ordering and drug wastage has been identified as a serious and growing problem within the NHS. It is estimated that as much as three hundred million is wasted every year on unused or partially used medication.

For more information please visit:

www.medicinewaste.com

We are asking all our patients to look at the medications they order regularly and ask that they only order the medications that are needed. In an attempt to reduce the amount of waste prescription medications and in line with other Leicestershire practices and other areas in the UK, we will no longer be accepting third party requests for medication. This means that all repeat requests must be ordered by the patient themselves as only they know exactly what they require. We are aware that there will be some exceptions; i.e. compliance aids, venalinks and housebound delivery patients.

The simplest way for our patients is to ask them to order their prescriptions online. They will need to get in touch with our Reception Team, who will provide them with the details required to enable this service. However we also accept requests by fax, in person or by posting their slip.

We are unable to take repeat requests over the telephone as it is safer to have the request in writing and also because of the volume of prescriptions that are requested each day.

Any **URGENT** requests will no longer be directed to the Pharmacy. The patient will need to request this in writing to the surgery.



Once the request has been received, we need 48 hours to process the prescription.

This does not include weekends and therefore when a prescription is received on a Friday it will be ready the following Tuesday. You will receive online confirmation of the date your prescription will be generated by the Doctor but this does not include the time that the pharmacy require to process your medication. We recommend all requests are presented 5 days in advance. If you wish to collect your prescription in person, please allow 48 hours in advance not including weekends.

There are some medications that cannot be sent electronically to your pharmacy which you will need to collect. Please check with Reception.

The date that we have nominated for our new process to start is:
Tuesday 1st January 2019

Thank you for your continued support in this campaign.