



## Team news

- The big news is that Dr David Woods has retired after **27 years'** service to the patients at Hugglescote Surgery. Thank you Dr Woods for your dedication and many years of commitment to your patients.  
Dr Woods will be greatly missed by all staff and patients and we wish him lots of happiness and adventures in the next chapter of his life.
- Dr Suswapna Rawat will be joining us as a Partner with effect from July 2<sup>nd</sup>. Dr Rawat has provided regular locum sessions for us at the practice so many of you will already know him. He will make a very welcome new addition to our practice team - 'Welcome' Dr Rawat.
- Dr Natasha Fernandos placement at the practice comes to an end on July 31<sup>st</sup>. Dr Elizabeth Dyer starts at the practice on 1<sup>st</sup> August and will be with us until the end of November.

## Patient Representative Group (PRG)

The next PPG meeting is on 21<sup>st</sup> June 5 – 6pm at the surgery. All registered patients are welcome to attend the meeting, your input is very important to us. Please contact reception to confirm your attendance.

## GP Ring back service

Do you know we offer a ring back service for patients who are unable to travel to the surgery or for things that can be dealt with without an appointment. For example: problems with medication, results of blood tests, x-rays and scans etc:

The GP who is on call will deal with your question. You are not given a specific ring back time as the GP will sometimes be running late if dealing with an emergency.

**Please note:** this service is not to be used by patients who forget to order their repeat medication on time. This will be dealt with by reception directly.

## Free Domiciliary sight tests

Are you housebound and unable to go out unaccompanied? Are you aware you may be entitled to have a free eye test carried out at home?

For more information on this service, please call 01582 390828 or visit [www.healthcalloptical.org](http://www.healthcalloptical.org)

## Car-park

Gradual improvements are being made to our car-park. A new barrel, planted with seasonal flowers has arrived to help protect the area of footpath that is breaking down due to cars driving over it. This is near to the pedestrian crossing.

A 'Delivery Vehicles Only' parking bay has been created. Along with our able bodied patients' consideration, we are hopeful this will protect the 'Disabled Parking Bays' so that they are available for their intended purpose. Surgery and pharmacy staff are informing all delivery drivers of this new parking bay and will continue to monitor the usage to ensure it is being used correctly.

New 'Disabled Parking Bay' signage is now in place. We are hopeful that these new signs will help ensure that able bodied patients respect their intended purpose.

The pedestrian crossing will also be repainted during the summer months, as the white markings have now faded considerably.

Some of this work has been carried out following suggestions made by members of the **PRG Group** – your voice and opinions are heard and we do take action! Please do come and join us at our meetings!