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## Autumn 2014 Edition 11

### Team news

- Dr Dominic Greenyer has accepted our vacant Salaried GP post and so will now be with the practice on a long-term basis
- In July we welcomed two new Healthcare Assistants – Julie and Niki. In September our new receptionist, Lucy, joined the team
- We will welcome a new GP registrar, Dr Mithun Biswas

### Flu, pneumo and shingle vaccinations

We had a very successful flu clinic on Saturday 11<sup>th</sup> October 2014, if you were unable to attend this event then please contact reception to enquire about an alternative appointment for those who are eligible.

### Patient Participation Group (PPG)

We are a very active group working with the surgery to make a difference and to make the practice as efficient as possible for all concerned.

Would you be interested in taking part in what concerns you at the practice and coming together with us to make a difference? If so please speak to reception or ask for the Practice Manager, for information and dates of forthcoming meetings. We look forward to welcoming you to our informal meetings.

The next PPG meeting is on Wednesday 26<sup>th</sup> November 2014 from 1pm to 2:30pm at the surgery. All registered patients are welcome to attend the meeting, your input is very important to us. Please contact reception to confirm your attendance.

### CADRIS (Coalville and District Relief in Sickness)

At our June meeting we had a speaker, Anita Mullins from a local charity called CADRIS (Coalville and District Relief in Sickness) they are a charity that has a sum of money to help people who face financial problems brought on by their medical condition or illness. The criteria is that all applicants should live in the old Coalville Urban District Council area, for more information contact 01530 831831

## **Parking**

A gentle reminder to ask patients to please take care when parking in the car park as there has been some instances of people parking horizontally in 3 spaces causing people not being able to park your help in this matter would be appreciated.

## **Patients who do not attend their appointment**

At our recent Patient Participation Group meetings, we have been discussing concerns raised about some patients who do not attend their appointment at the surgery without any notification. These appointments can then not be offered to other patients. Therefore we have agreed that if a patient misses two appointments in a month they will be written to and reminded of their non-attendance and informed that if they miss a further appointment within a month or are persistently missing appointments they will be invited into the surgery to discuss their future at the practice.

## **Local Memory Café, Activity Group or Carer Support Group**

If you have dementia or are caring for someone with dementia, go along to your local support group. Meet with other carers, have a cuppa and get advice, information and support. Activity sessions for people with dementia held separately. From November 2014 support groups will meet in the following locations:

### **Charnwood Dementia Cafe**

John Storer House, Wards End, Loughborough LE11 4HA  
2<sup>nd</sup> Thursday of each month 10am – midday

### **Carers Support Group**

Trinity Methodis Church, Royland Road, Loughborough LE11 2EH  
4<sup>th</sup> Wednesday of each month 1.30pm – 3pm

### **Memory Café**

Marlene Reid Centre, Belvoir Road, Coalville LE67 3PH  
1<sup>st</sup> Friday of each month 2pm – 3.30pm

### **Carers Support Group and Activity Group**

Legion House, South Street, Ashby de la Zouch LE65 1BQ  
3<sup>rd</sup> Monday of each month 1.30pm – 3pm

We hope you have found this newsletter helpful and informative; we would once again invite you to come and join us and help to make a difference.